

等 別：普通考試

類 科：外語領隊人員（英語）

科 目：外國語（英語）

考試時間：1 小時 20 分

座號：_____

※注意：(一)本試題為單一選擇題，請選出一個正確或最適當答案。

(二)本科目共 80 題，每題 1.25 分，須用 2B 鉛筆在試卡上依題號清楚劃記，於本試題上作答者，不予計分。

(三)禁止使用電子計算器。

- 1 Flight attendant: Sir, please switch off your mobile phone as we are about to _____.
(A) get rid of (B) put off (C) remove (D) take off
- 2 When the pressure drops in the cabin, _____ masks will fall.
(A) helium (B) hydrogen (C) nitrogen (D) oxygen
- 3 Flight attendant: Don't inflate your life _____ until you've left the plane in case of emergency.
(A) cufflinks (B) jacket (C) pajama (D) socks
- 4 Please remain _____ until the "fasten seat belt" sign is switched off and the aircraft has come to a complete stop.
(A) sat (B) seat (C) seated (D) seats
- 5 Could you please tell me where _____?
(A) has the departure gate (B) is the departure gate
(C) the departure gate has (D) the departure gate is
- 6 A: Excuse me, I can't find my baggage. B: Do you have your _____ tag?
(A) claim (B) hash (C) page (D) price
- 7 A: _____ B: By credit card.
(A) Could I have a receipt? (B) How would you like to pay?
(C) Is that before or after tax? (D) Where's the cashier?
- 8 Normally, checked baggage will be delivered to the _____ after the flight arrives depending on the priority and the position of baggage.
(A) carousel (B) ferris wheel (C) pirate ship (D) roller coaster
- 9 A: Do you have any dress _____? B: T-shirts, shorts and slippers are strictly prohibited.
(A) circle (B) code (C) crypt (D) cypher
- 10 Flight attendant: You seem to have some airsickness. B: _____
(A) Yes, airborne diseases are difficult to prevent.
(B) Yes, do you have medicine for that?
(C) Yes, effervescent formula offers fast-acting absorption.
(D) Yes, today's air quality is poor.
- 11 Gluten _____ meal does not contain any gluten-based product.
(A) accepting (B) indulgent (C) intolerant (D) rich

- 12 To maintain your rights, please arrive at the airport three hours prior to your departure time for tax refund _____.
(A) application (B) disregard (C) inactivity (D) negligence
- 13 Some hotel loyalty programs award elite members _____ benefits after staying a certain number of nights.
(A) degrade (B) downgrade (C) reduce (D) upgrade
- 14 Waiter: Good evening, Grand Restaurant, may I help you? Customer: I would like to _____ a table for tonight.
(A) conserve (B) preserve (C) reserve (D) serve
- 15 Ladies and gentlemen, please _____ your seat belts for landing.
(A) detach (B) fasten (C) lose (D) unseal
- 16 Some pet-friendly hotels offer _____ bags for walking your dog.
(A) aloofness (B) courtesy (C) disregard (D) disfavor
- 17 Airline _____ programs are designed to encourage customers to collect points which may then be exchanged for air travel rewards.
(A) faithlessness (B) mileage (C) scholarship (D) treachery
- 18 Passengers arriving in Taiwan must fill out a health _____ form.
(A) concealed (B) cyphered (C) declaration (D) encrypted
- 19 The hotel offers easy _____ to the National Palace Museum.
(A) access (B) bail (C) ban (D) barrier
- 20 We missed the warning _____ and that's why the car accident happened.
(A) autographs (B) flaws (C) signs (D) stigmas
- 21 _____ Wi-Fi is available throughout the five-star hotel.
(A) Complimentary (B) Derogatory (C) Inconvenient (D) Unfavorable
- 22 Tipping is _____ across most of North America, with 15%-20% being seen as a reasonable amount.
(A) prevalent (B) rare (C) uncommon (D) unusual
- 23 Some prescription medications are _____ in Taiwan. Authorities may jail or fine you if you have them.
(A) illegal (B) lawful (C) legitimate (D) permitted
- 24 The water in Sun Moon Lake is green and clear, _____ the images of surrounding mountains and serene landscape.
(A) absorbing (B) devouring (C) reflecting (D) sucking
- 25 Effective from October 13, 2022, Taiwan has _____ the quarantine requirement for all arrivals, so arriving travelers will no longer be required to quarantine.
(A) announced (B) declared (C) implemented (D) lifted

- 26 The night market was _____ with many people during holidays.
(A) boxed (B) herded (C) packed (D) schooled
- 27 Foreigners with a _____ passport/travel document and whose stay in R.O.C does not exceed a period of 183 days are eligible to apply for a tax refund.
(A) null (B) revoked (C) valid (D) void
- 28 Muslim visitors to Taiwan will also find many restaurants and other _____ available to cater to their dietary and religious needs.
(A) facilities (B) instruments (C) theme parks (D) tools
- 29 A: Shall we order a bottle of the house red? B: _____
(A) Yes, sausage is my favorite main course.
(B) Yes, that's my favorite side dish.
(C) Yes, the house is painted in red.
(D) Yes, today's Pinot Noir goes well with steaks.
- 30 Bubble tea most commonly consists of tea accompanied by chewy _____ balls ("boba" or "pearls").
(A) foot (B) soccer (C) tapioca (D) tennis
- 31 You can go to the Lost and Found Service Center for your _____ items.
(A) disposed (B) donated (C) missing (D) winning
- 32 Police: How may I help you? Ann: I want to _____ a crime.
(A) refuse (B) report (C) speak (D) talk
- 33 Many Taipei's patisseries offer _____ dessert options designed to intrigue both Eastern and Western palates.
(A) stale (B) fiasco (C) frustrated (D) fusion
- 34 The online food delivery industry has a special relationship with users in a three-way structure that includes consumers, restaurants, and _____.
(A) clerks (B) conductors (C) couriers (D) curators
- 35 Waiter: What would you like to have for your side dish? John: _____.
(A) I'll have French fries (B) Medium-rare please
(C) Pecan pie please (D) Yes, please put it by my side
- 36 Hand luggage carried aboard aircraft by passengers must be within the following _____: length 56 cm, width 36 cm, height 23 cm.
(A) costs (B) dimensions (C) advantages (D) weights
- 37 Taipei 101 is one of the top tourist _____ in Taipei.
(A) annex (B) attractions (C) authorities (D) cathedrals

- 38 Here is the _____ for my trip to Europe this coming summer. Do you have any suggestions?
(A) primary (B) itinerary (C) necessary (D) victory
- 39 I locked my key in the room, and fortunately, I have a _____ set in the office to use.
(A) space (B) main (C) pair (D) spare
- 40 Taiwan has become more and more popular among foreign tourists because it is quite _____ and friendly.
(A) affordable (B) costly (C) expensive (D) unreasonable
- 41 Besides your passport, the ground staff also needs to check your COVID-19 _____ card during the check-in.
(A) variety (B) virus (C) vacuum (D) vaccination
- 42 Excuse me, which _____ should I go to for the connecting flight to Chicago?
(A) surface (B) display (C) temple (D) terminal
- 43 Each passenger can have two pieces of checked baggage allowance and one _____ bag.
(A) hardy (B) carry-on (C) sit-in (D) brown
- 44 This is a non-smoking flight. Please be aware that smoking is _____ on the entire aircraft.
(A) tolerant (B) tolerated (C) prohibited (D) prohibiting
- 45 A: I feel dizzy and I am about to vomit. B: Are you OK? Here is the _____ bag, right in front of your seat pocket.
(A) doggie (B) airsickness (C) lunch (D) sleeping
- 46 If you carry more than the duty-free allowance, including a bottle of alcohol, the items will be _____.
(A) confiscate (B) confiscating (C) confiscated (D) confiscation
- 47 Changing money at the airport is convenient to get local _____, but you may be charged some service fees.
(A) residence (B) currency (C) exchange (D) personal check
- 48 The immigration officers will ask you to look at the camera. Also, you have to press the buttons to leave your _____.
(A) message (B) numbers (C) passport (D) fingerprints
- 49 A: Hello. I would like to stay for two nights. Is there any _____ today? B: Yes, we have a standard twin room available.
(A) registration (B) brochure (C) kettle (D) vacancy
- 50 A: Is it possible to book an opera ticket and a local tour for me? B: Sure. The _____ service in our hotel can help.
(A) housekeeping (B) postal (C) concierge (D) laundry

- 51 A: The lamp in my room does not work. It is quite dark. B: Sorry about that. I will send a _____ staff up right away.
(A) facilities (B) parlor (C) maintenance (D) polish
- 52 If you plan to go to this _____ restaurant, men and women are required to dress up.
(A) upright (B) upload (C) update (D) upscale
- 53 A: Would you like a glass of wine to go with your meal? B: Sure. How about a soft bouquet with a sweet _____?
(A) appearance (B) aftertaste (C) stopper (D) decanter
- 54 It is relaxing to sit in this café and hang _____ with my friends a bit. We can enjoy the riverside view and have a chat.
(A) in (B) out (C) up (D) over
- 55 A: The meal is so satisfying. B: I think so. Let me get the _____. It is on me today. You always help me a lot. A: Thanks.
(A) bill (B) menu (C) napkin (D) roll
- 56 I am afraid that part of the highway to the airport is under construction, so you may need to take a _____.
(A) look (B) glance (C) nap (D) detour
- 57 Everyone can come to this corner. Based on my experience, it is the best view to take a _____ or a group photo.
(A) castle (B) selfie (C) manual (D) route
- 58 Instead of driving a long way for vacation, we had a _____, visiting the local museums and staying in a hotel nearby.
(A) pullover (B) protection (C) staycation (D) remittance
- 59 Look at the map. We can take the subway to the _____. It is easy to find this popular historical site.
(A) monument (B) entertainment (C) refreshment (D) appointment
- 60 I highly recommend this blue tote bag because of its high quality. It is very _____ and water-resistant.
(A) edible (B) incapable (C) fable (D) durable
- 61 A: This red blouse is too _____. Do you have a smaller one to try? B: Yes. Here you are. The fitting room is right there.
(A) stock (B) loose (C) tight (D) silky
- 62 A: Besides the discount, we can also keep the _____ to get a VAT (value-added tax) refund at the airport. B: So great!
(A) recipes (B) receipts (C) renovation (D) revenues
- 63 Excuse me, could you show me how to make a _____ long-distance call from San Diego to New York?
(A) state (B) domestic (C) previous (D) calling

- 64 A: I am hungry and want to grab some food. B: Try this _____ number 1-800-522-5942 for Burger Hot to order a meal.
(A) personal (B) public (C) extension (D) toll-free
- 65 「#」 is called the _____ key, and is a button on a telephone or keyboard labeled.
(A) star (B) well (C) pound (D) mill
- 66 A: What happened? B: Doctor, it seems I am allergic to seafood. I have rashes and feel _____ all over my arms.
(A) itchy (B) stuffy (C) catchy (D) gassy
- 67 My _____ was sprained, so walking was quite hard. I think I may need a wheelchair for assistance at the airport.
(A) stomach (B) ankle (C) forehead (D) elbow
- 68 A: I need to buy medicine for my splitting headache. B: Here is the one you can take. It is _____, no prescription needed.
(A) clinic (B) side effect (C) over-the-counter (D) symptom
- 69 A: I would like to report a _____. My wallet was gone. B: I see. Please calm down and tell me what happened.
(A) rob (B) theft (C) drought (D) tsunami
- 70 A: What can I do if I lose my passport during the trip? B: You have to go to the embassy to have a new one _____.
(A) reassured (B) resigned (C) received (D) reissued

Global warming and environmental problems raise people's environmental concerns and increase their environmental responsibility in their buying. Countries all over the world are increasingly emphasizing environmental conservation matters. Green consumers are those who are aware of and interested in environmental issues. They support businesses that run in environmentally friendly ways. In addition, green consumers are also concerned about how green the products they bought are. Green products are products that are non-toxic, made from recycled materials, or minimally packaged. In general, green products are known as ecological products or environmentally friendly products that impact less on the environment. The goal of green marketing is bringing environment issue into marketing. If we can make consumers consider that information of environmental protection during their decision process, we can push companies to produce more environmentally friendly products.

Although the tourism and hospitality industry is also referred to as the non-factory-made industry, companies are still trying hard toward the goal of sustainable development. In Taiwan, the government took several ways to encourage sustainability development in the industry. For example, the Environmental Protection Administration (EPA) held a reward program that customers could earn "green points" after dining at environmentally friendly restaurants.

- 71 Which of the following statements is true?
- (A) Countries all over the world are ignoring environmental conservation issues.
 - (B) Green products are made of plastic.
 - (C) The Taiwan government took actions to promote green dining.
 - (D) The goal of green marketing makes no difference from marketing in general.
- 72 Which of the following is not a possible characteristic of green products?
- (A) Made from recycled materials.
 - (B) Minimally packaged.
 - (C) Non-toxic.
 - (D) Packaged in many layers and boxes.
- 73 Which of the following is true about green consumers?
- (A) They are aware of environmental issues.
 - (B) They are enthusiastic about death penalty issues.
 - (C) They are enthusiastic about human rights.
 - (D) They are interested in racial rights issues.
- 74 Which feature are green products known for?
- (A) Cheap.
 - (B) Ecological.
 - (C) Planetary.
 - (D) Mechanical.
- 75 What is one of the causes that raise people's environmental concerns?
- (A) Gender inequality.
 - (B) Global poverty.
 - (C) Global warming.
 - (D) Regional war.

The sea turtle has been a species at high risk of extinction for many years. In Taiwan, Xiaoliuqiu (also called Little Liuqiu or Liuqiu), an island belonging to Pingtung County in Taiwan has a high number of sea turtles, and the majority of the residents there have been aware of the importance of protecting sea turtles.

However, the island has so many tourist attractions that many visitors come to the island on weekends and holidays. They come for scuba diving, SUP (stand-up paddling), snorkeling, and so on. Although these activities promote local economic growth, it leads to some influences on marine life and the environment.

To decrease the burden on the environment, a team of volunteers, consisting of university students in Taiwan, non-profit organizations, and residents have started to conduct a project about environmental protection, including sea turtle conservation and marine-debris decoration. The team observes the life of sea turtles, keeping records of their migration behaviors. The team also has a sea turtle patrol at night from 7:00 p.m. to 5:00 a.m., learning about how sea turtles lay their eggs. On the other hand, the team conducts beach clean-ups every day. The volunteers collect marine debris to create an art wall near the beach. This decoration wall aims to remind visitors that they should reduce pollution and disturbance. The head of the team says the volunteers will take more actions to keep the island green.

- 76 What is the passage mainly about?
- (A) A beautiful country.
 - (B) Environmental protection.
 - (C) Wild animals.
 - (D) Hardworking residents.
- 77 Why do visitors come to this island?
- (A) To join beach clean-ups.
 - (B) To observe the economic growth.
 - (C) To paint the houses.
 - (D) To enjoy water activities.
- 78 According to the passage, who is **NOT** likely involved in the volunteer team?
- (A) University students.
 - (B) Teachers at Liuqiu Junior High School.
 - (C) Staff from a non-profit organization.
 - (D) Tour managers from other countries.
- 79 According to the passage, when do sea turtles likely lay eggs?
- (A) At noon.
 - (B) In the early afternoon.
 - (C) At midnight.
 - (D) At 10 in the morning.
- 80 According to the passage, how to keep the island green effectively?
- (A) Promote ecotourism.
 - (B) Produce more debris to create the art wall.
 - (C) Introduce more friends to visit this island.
 - (D) Make food to feed sea turtles.